



INFORM. INSPIRE. IMPROVE.

January 14, 2016

Ms. Angela Ledford
President and General Manager
Vice President of Operations
Aluma Tower Company
1639 Old Dixie Highway
Vero Beach, Florida 32961

Dear Ms. Ledford:

I would like to personally thank you and commend your staff for working with us to secure inspection and repairs on the three S8 Hybrid trailers we operate for the U.S. Air Force at Joint Readiness Training Center (JRTC), Ft. Polk, Louisiana.

Recently we damaged two of the three towers during field operations. With program funds short and the Holidays approaching we were challenged to get the towers back to working order to support a major JRTC exercise. Mr. Ricardo Amaral came to our rescue!

Ricardo showed great patience and ingenuity to work with us to tailor efforts to meet our available funding and timeline. He even re-formatted the proposals several times and eventually had to work through a third-party contractor to meet local government procurement process requirements.

Finally, Mr. Gino Sams arrived at Ft. Polk and worked through the cold and wind to accomplish the needed repairs as well as sharing several helpful operational hints with our local folks to preclude future damage.

I would like to formally recognize and applaud Aluma's dedication to customer service, professionalism, flexibility and technical know-how.

Thank you,

Michael W. Wicks
Chief Executive Officer

Integration Innovation, Inc. (i3)
689 Discovery Drive, Floor 5
Huntsville, AL 35806